

R-Series

Issues and workarounds about DAW software

December, 2016

The following troubles may occur when using DAW software on Windows 10.

Products ;

R8 / R16 / R24

Example of issues ;

- R-series may not be recognized on DAW, i.e. R-series audio driver is not displayed at a list of audio devices.
- An error may occur when R-series audio driver is selected from list of audio devices.
- Sampling rate shown on the R-series display is unstable.

Those problems occur when FL Studio ASIO is installed in a PC.

If this kind of problem occurs, please try the following workaround.

- **Uninstall the FL Studio ASIO**

* It is not necessary to uninstall the FL Studio.

Click "Start Menu" - Select "Settings" - Select "System" - Select "Apps & Features"

- Select "FL Studio ASIO" - Select "Uninstall"

* After the FL Studio ASIO was deleted from system, FL Studio needs to use R-series driver.